cremesso

SWISS CAFE DESIGN

WE CARE ENERGY SAVE CONCEPT | 19 BAR | EASY AVAILABLE | 15 SEC READY TO USE

EN

UNO

Coffee experience engineered in Switzerland

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English

Welcome to cremesso

Congratulations on your new cremesso capsule coffee/tea machine. This high quality product, manufactured with the greatest care, will give you a lot of pleasure if well looked after.
Welcome to the exclusive world of cremesso!

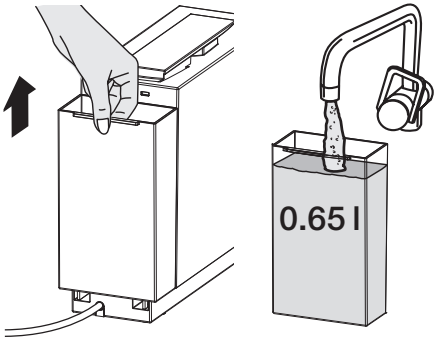
This quick guide only explains the main operations. For safety reasons, please read the complete operating instructions, which explain all the important functions. Please note also the safety precautions on pages 4 and 8 to avoid risk of electric shock or fire.

1. Setting up (Details ➜ page: 8)

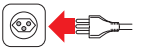
– Place on a dry, stable, waterproof and heat resistant surface

2. Filling the water tank (Details ➜ page: 9)

– Remove the lid and take out the water tank
– Rinse out the tank and fill with fresh cold water. Replace the tank and press in firmly



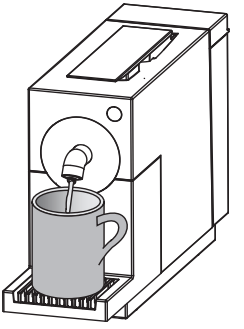
3. Power connection / Startup
(Details ➜ pages 8 and 10)



– Plug in to turn on the power
– The coffee/tea dispensing key slowly flickers to indicate energy-saving mode. To activate the machine, press the key

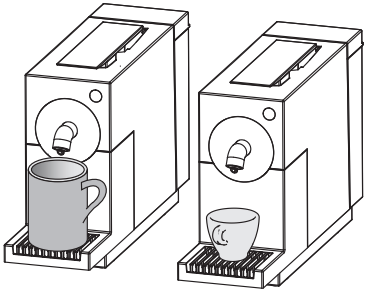
4. Flushing out the piping
(Details ➜ page: 11)

– Place a large cup under the coffee/tea/hot-water dispenser
– Press the coffee/tea dispensing key twice (**with no** capsule inserted!)
– Empty the cup afterwards

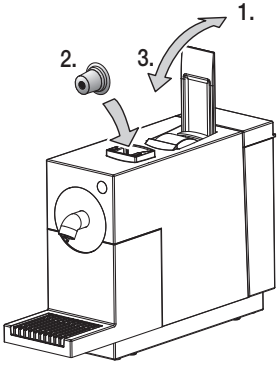


5. Making coffee or tea
(Details ➜ page 11)

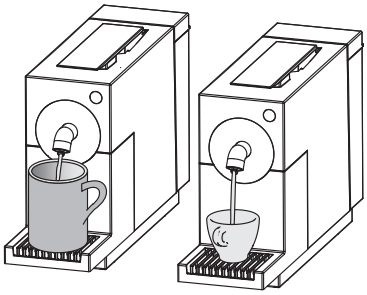
– Place a cup under the dispensing head



– Push the operating handle right back (1.)
– Let the capsule fall straight into the container (2.)
– Pull the operating handle right forward (3.)

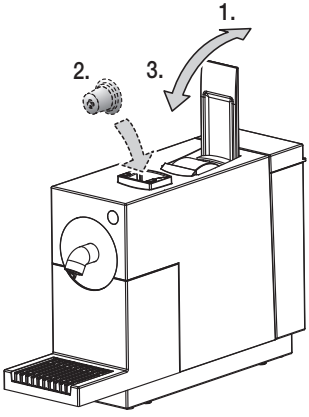


– Make coffee or tea by pressing the key
– To stop coffee/tea dispensing press the key again (illuminates white)



6. After making coffee or tea
(Details ➜ page 13)

– Push the operating handle right back (1.): empty capsule falls into container
– For another cup: insert a new capsule (2.), otherwise leave empty
– Pull the operating handle right forward (3.)



7. Energy-saving mode (Details ➜ page 13)

– The coffee/tea dispensing key ***slowly flickers*** to indicate energy-saving mode. To activate the machine, press the key
– With the coffee/tea dispensing key illuminated: machine is ready for making coffee or tea
– If the dispensing key is not pressed after 60 seconds: energy-saving mode is reactivated
– The dispensing key is not pressed since 15 minutes: «Soft Off» mode activated. Turn machine on and press key

Please take time to read these safety precautions carefully before connecting your machine to the power supply. It is essential to follow them and the operating instructions.

- First read this entire operating instructions
- **To avoid damage, only use genuine cremesso capsules with this machine**
- Danger of electric shock! Never immerse the machine in water or any other liquid
- Connect only to a properly grounded power point (220–240 V) protected by at least a 10 A fuse
- **To make sure that the machine is switched off, remove the plug from the power point**
- Always pull out the power plug before:
  - relocating the machine
  - cleaning or maintenance
  - long periods of disuse
- Never clamp or run the power cable over sharp corners or edges: Danger of electric shock!
- Damaged power cables may only be replaced at the customer service centre: Danger of electric shock!
- Never touch the power plug/socket/cable or the machine with damp or wet hands. Never unplug by pulling out the power cable; always remove the plug
- If you need an extension cable, make sure it is suitable for your machine (3–pole grounded, and at least 1.0 mm^2 conductor cross–section), and lay the cable to avoid tripping
- We recommend connecting the machine via an FI circuit–breaker. Consult a specialist if in doubt
- Danger of scalding! Never move the machine during operation!
- Never operate the machine without water
- Danger of burning! Never touch very hot parts of the machine (e.g. brew unit during operations)
- Danger of scalding!
  - Do not touch the steam or water jets
  - Do not move the operating handle when the machine is still under pressure making coffee or tea
  - Do not start the machine when the operating handle is still open
- Do not insert fingers or hands under the operating handle: Danger of crushing!
- Do not use the machine in case of:
  - faulty operation
  - damaged power cable
  - after falling or other damage

  In such cases immediately have the machine checked and repaired if necessary at the customer service centre
- The machine location must meet the following requirements:
  - Place on a dry, stable and level surface that is waterproof and heat–proof
  - At least 60 cm (2 feet) away from sink and taps
  - Make sure children cannot play or tamper with the machine
  - Only use in dry rooms
- ***Never*** place the machine:
  - directly on marble surfaces, untreated or oiled woodwork (risk of non–removable coffee stains; no claims will be entertained in such cases)
  - directly beneath a power socket
  - on flammable or meltable objects or surfaces
  - on hot surfaces or nearer than 50 cm to open flames (same applies to the power cable!)
  - under any grateing
- This machine is only intended for household use
- Pull out the power plug and allow the machine to cool down completely before cleaning and or maintenance
- To prevent frost damage, do not store the machine at temperatures below 5 °C (e.g. in caravans)
- To prevent damage, never use replacement parts or accessories not recommended by the manufacturer
- Persons, including children, who in view of the level of their physical, sensory or mental capacities, or their lack of experience or knowledge, are not in a position to use the equipment with safety, may not use this machine without supervision or instruction by a responsible person

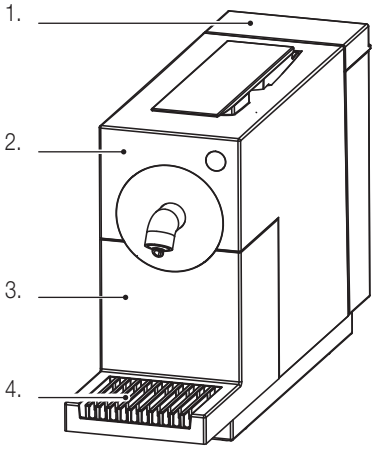
Notes on this operating manual

This sign means danger!

This operating manual cannot grate all possible circumstances. For further information or in case of problems not adequately grateed in this operating manual, please contact the service and sales centre.

Please keep this operating manual safe and pass it on to the next user.

Unpacking / Safe disposal of packaging materials



– **Remove your cremesso Uno capsule coffee machine from its packaging**

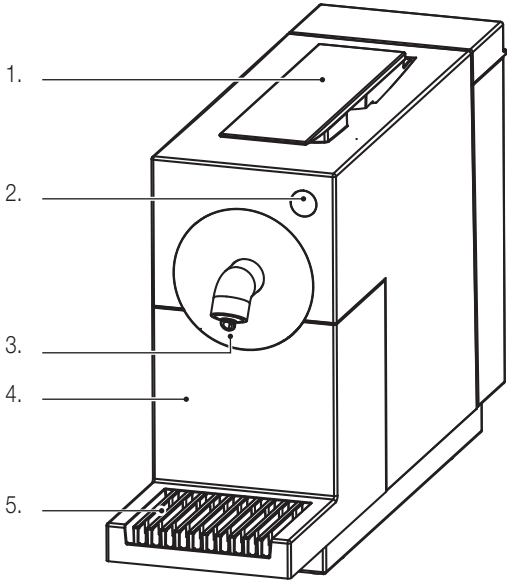
– **After unpacking, please check that the following parts are included**:
1. Watertank with lid
2. **cremesso Uno** capsule coffee machine
3. Capsule and residual water container with drip tray (2-piece)
4. Drip tray grate

Note:
cremesso coffee or tea capsules are not included.

– **Check that your power supply voltage** is the same as marked on the machine rating plate (220-240 V)
– **Destroy all the plastic bags** to prevent danger to children!

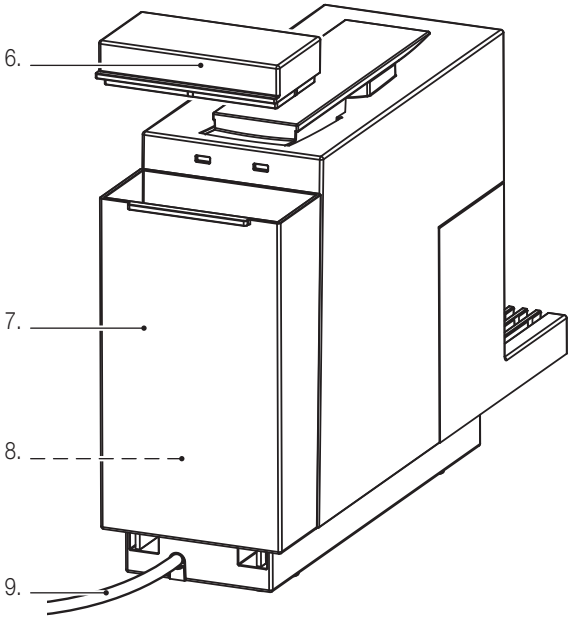
Tip:
– Keep the packaging for transporting the machine (e.g. for removals, servicing, etc.) or for environment friendly disposal

Note:
Water remaining in the tank
– In order to ensure that this machine works perfectly, it was tested with water before leaving the factory



Machine (front):

1. **Operating handle** for loading capsules
2. **Control key** (see adiacent page)
3. **Dispenser outlet** (for coffee, tea or hot water)
4. **Capsule container and 2-piece drip tray** (removable)
5. **Perforated grate** (with removable drip tray)

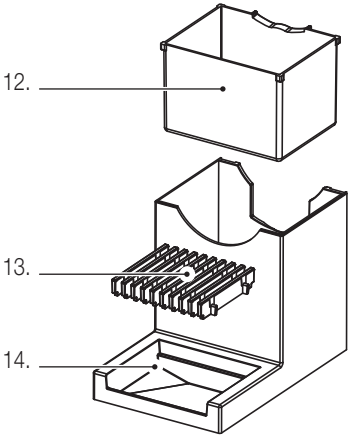


Machine (back):

6. **Water tank lid** (removable for filling)
7. **Water tank** (lifts out)
8. **Water valve** (in tank)
9. **Power cable with plug**

Control key with display:

10. **Coffee/tea dispensing** (see page 12):
    Key flashes white = warming up
    Key illuminated white = ready for dispensing
    Coffee/tea: press the key for coffee/tea or hot water; press again to stop
11. **Multifunctional display:** Key illuminates differently according to operating mode:
    - **White (intermittent): Energy-saving mode** (see page 13)
    - **White** continous:
      - **Machine ready for use** (see pages 12, 13)
      - **Coffee/tea dispensing** (see pages 12, 13)
    - **White**, flashing rapidly: **electronics/ temperature error** (see page 18)
    - **White**, flashing slowly: **steaming out** in progress (see page 17)
    - **Not illuminated: «Soft Off» mode** (= auto shut-off; see page 13)



Capsule container / drip tray:

12. **Capsule container** (removable, fits into drip tray)
13. **Drip tray grate** (removable)
14. **Residual water container** with drip tray

Before using for the first time

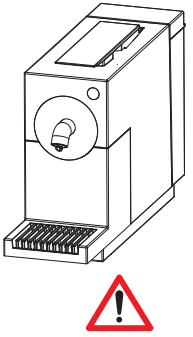
Caution: improper handling of electrical equipment is dangerous and can be lethal. Please pay attention to the safety precautions on page 4, in particular the following:

- **Danger of scalding: beware of hot water**
- **Do not operate the machine with an empty water tank**
- **Always pull out the power plug before cleaning the machine**
- **Only use the machine in a dry room**

Thoroughly rinse out the water tank with hot water before using for the first time. Clean the capsule coffee machine using a damp cloth only (see «Cleaning» on page 14).

Important:

– Before using for the first time the internal piping must be flushed out (for details see «Flushing machine/internal piping») on page 11



Intended utilization

With the **cremesso Uno** capsule machine you can effortlessly make excellent espresso, coffee and tea.

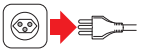
This machine uses **cremesso capsules** - a clean, practical and environment-friendly solution, enabling disposal with normal household waste.

You can always find the latest news on the **cremesso capsules system** at www.cremesso.com

Important:

– ***To avoid damaging your machine, never use other makes of capsule***

– ***This capsule coffee machine is only intended for household use***



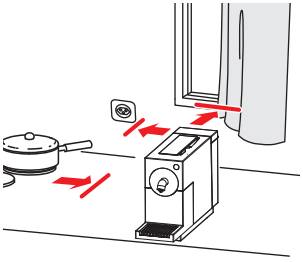
1. Installation / Power connection

The machine location must meet the following requirements:

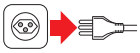
– Pull out the power plug

– Place the machine on a dry, stable and level surface, which must be waterproof and heat resistant. Never place the machine directly on marble surfaces, untreated or oiled woodwork (risk of non-removable coffee stains) or directly under the power point. Only use the machine in a dry room

– Never place the machine on or nearer than 50 cm to hot surfaces or open flames



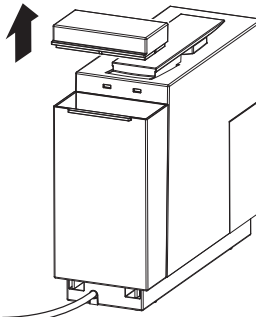
– Never place the machine nearer than 60 cm to the sink and taps. The power cable and plug should never be allowed to get wet (risk of electric shock)
– If you need an extension cable, make sure it is suitable for your machine (3-pole grounded, and at least 1.0 mm² conductor cross-section), and lay the cable to avoid tripping
– Insert the drip tray grate in the drip tray



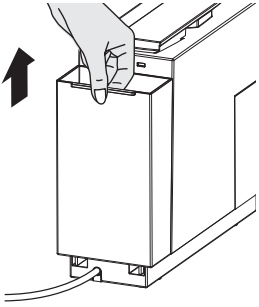
Important:
– Danger of electric shock! Never clamp or run the power cable over sharp corners or edges or hot or wet surfaces
– Pull out the power plug before moving or cleaning/servicing the machine, or if it won't be used for a long time (e.g. during vacations)
– To make sure that the machine is switched off, remove the plug from the power point

2. Filling / Refilling the water tank

There are two ways to fill the water tank: directly into the machine, by using for example a jug, or by removing the water tank.



Filling *without* removing the tank
– Remove the water tank lid
– Fill the tank with cold water (the maximum capacity is **0.65 litres**)
– Replace the lid



Filling *by removing* the water tank
– Remove the water tank lid
– Lift up the water tank holding it by the special grip (on the outside of the water tank) and remove it from the machine
– Fill the tank with cold water (the maximum capacity is **0.65 litres**)
– Lower the water tank into place, pushing firmly
– Replace the lid

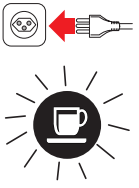
Continued...

Important:
- After filling the water tank, press the coffee/tea dispensing key before making your next cup of tea or coffee (the key then lights up). As soon as water flows, press the key again to stop the pump
- If the water tank is empty the pump makes a loud noise trying to make coffee or tea. This is not a fault. After a few seconds the pump stops automatically. The pump can always be stopped by pressing the coffee/tea dispensing key
- If you do not press the coffee/tea dispensing key, the automatic safety switch will soon stop the pump
- If the pump sucks in no water, eject the capsule and flush out the machine (= press the dispensing key)
- Do not insert a new capsule until water is pumped in

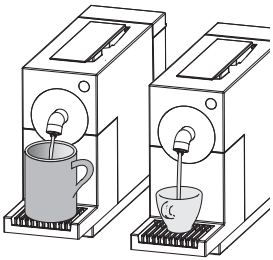
Notes on water:
- We recommend changing the water daily
- Never use distilled water
- Use ***ONLY*** cold tap water
- ***Tip:*** Use water that has been softened with a commercially available water filter.
  Important: change the filter cartridges regularly (see filter instructions) to prevent machine damage not grateed by the guarantee

3. Starting up

- Before inserting the power plug, make sure that:
  - the operating handle is closed
  - the water tank is full
  - the water tank is firmly in place, otherwise water may leak
  - the drip tray with the capsule container is completely inserted (never operate the machine without capsule container, or hot water will run out)



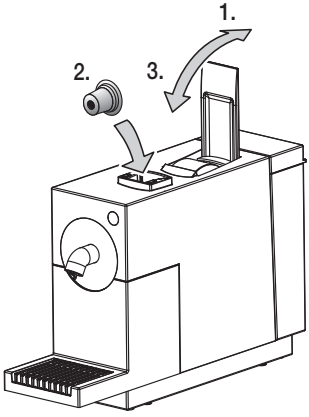
- Turn on the machine **by inserting the power plug into an earthed socket**; the coffee/tea dispensing key starts flickering to indicate energy-saving mode



4. Flushing out the machine and internal piping

Before using for the first time or after long pauses (e.g. after vacations) and when changing between tea and coffee capsules, the machine must be flushed out. This short procedure thoroughly flushes out and cleans the internal piping.

– Turn on the machine by inserting the power plug
– Place an empty cup under the coffee/tea/hot-water dispenser.
  Important: make sure that there is ***no*** capsule in the opening and close the operating handle
– Press the coffee/tea dispensing key (the key lights up). Press the coffee/tea dispensing key again to start flushing; the pump starts pumping water through the system
– Stop when your cup is full by pressing the coffee/tea dispensing key again (dispensing can be repeated or stopped at any time by pressing the coffee/tea dispensing key again)
– ***Caution:*** Beware of hot water! Danger of scalding!
– If you pressed the coffee/tea dispensing key several times, empty the residual water container (see page 14)



5. Making coffee or tea

To make coffee or tea with this machine you need **cremesso capsules**. Various kinds of coffee (including decaffeinated) and tea are available. Use one capsule per cup.

Before you make coffee or tea for the very first time or after long pauses (e.g. after the holidays), clean and flush out the internal piping (see previous section).

– **Be sure there is enough water in the tank before making coffee**
– **Place an empty cup under the dispenser**.

1. Move the **operating handle** back completely

2. Let the **cremesso capsule** fall straight into the container so that it positions correctly.

  Important: to avoid damaging your machine, never use other makes of capsule

3. Move the **operating handle** completely forward to load the capsule into the brewing position (the capsule foil is «perforated» check)

...Continued

The machine has one **dispensing key** for coffee/tea or hot water:

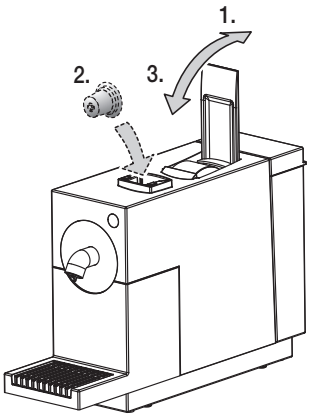
– If the coffee/tea dispensing key flickers white, the machine is in standby (energy-saving) mode. Press the coffee/tea dispensing key again to activate the machine (the key then illuminates in white)
– Start **coffee or tea dispensing** by pressing the key . If the machine was in standby mode, the key will first flicker white to indicate heating up. After heating up the key stays illuminated in white and hot water is pumped through the capsule to dispense coffee or tea into your cup
– Dispensing can be stopped at any time by pressing the coffee/tea dispensing key again (the key illuminates in white again)

– ***CAUTION:*** danger of scalding by hot coffee or tea!

Coffee-making tip:
– **Ristretto:** 30 ml (= «small» cup)
– **Espresso:** 50 ml (= «medium» cup)
– **Lungo or tea:** 110 ml (= «large» cup)

Tip:
– Use thick, pre-heated cups for ristretto and espressos in order to prevent cooling down too quickly. Preheat the cup with hot water by pressing the dispensing key ***without*** capsule

Important:
– Prior to changing between coffee and tea flush out the piping (to prevent the taste from being affected, see page 11)
– After opening the operating handle, water may drain into the tank. This is normal and not a fault
– After dispensing about seven cups, the machine pauses to cool down (meanwhile the key flashes and no dispensing is possible)



6. After making coffee or tea

After making coffee or tea the empty capsule is ejected as follows:

1. Move the **operating handle** completely back to eject the empty capsule into the container.
2. If you want another cup of coffee/tea, just insert a new capsule and press the dispensing key (see page 11).

Important:

– The capsule may stick in the opening if it has been there a long time. If so open and close the operating handle. If the capsule is still blocked, push down lightly with a finger. (Caution, hot sharp opening point inside!). After opening the operating handle, water may drain into the tank. This is normal and not a fault

– The container holds up to 10 used capsules. Regularly empty the used capsule and drainage water containers (drainage water may otherwise overflow)

white flickering

7. Energy saving mode

If the machine is not being used, after one minute the energy saving mode is activated. In this mode the power absorbed by the machine is very much less at 0.3 watts.

– The energy saving mode is indicated by the coffee/tea dispensing key slowly lighting up and fading

– **To use the machine press the dispensing key** . The machine is ready to dispense coffee/tea as soon as the key is steadily lit up (see page 11)

8. «Soft Off» mode (= auto shut-off)

– After about 15 minutes in energy-saving mode the machine shuts down completely (the coffee/tea dispensing key light goes out). You can switch the machine off directly by holding down the coffee/tea dispensing key for three seconds

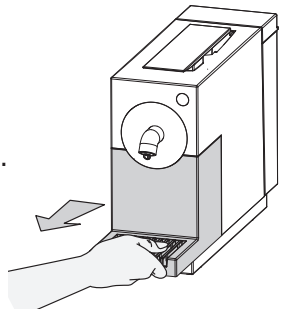
– To switch the machine on again immediately (to standby mode), just press the coffee/tea dispensing key

– If the machine is not going to be used for an extended period of time (e.g. during vacations), remove the power plug, empty the water tank, and steam out the machine (see page 17)

9. Emptying the capsule container and drip tray

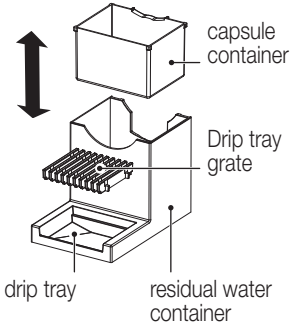
The capsule container holds around 10 empty capsules and the residual water container around 500 mL of residual water. For hygiene reasons we recommend emptying the capsule container and the drip tray every day.

1.



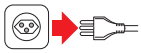
1. Hold the drip tray firmly and pull it out by lifting gently.

2.



2. Remove the drip tray grate.
Lift the capsule container out of the residual water container.
Dispose of used capsules with household refuse.

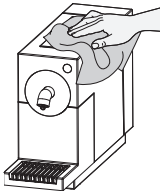
– After emptying/cleaning, reassemble the parts in reverse order and insert them in the machine as far as they go



Coffee machine

– Always pull out the power plug before cleaning the machine

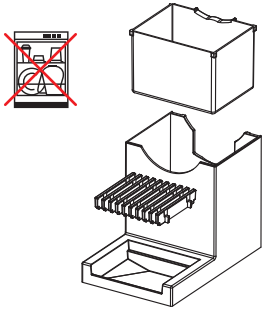
– Never immerse the machine in water or clean it under running water



– **Clean the machine (including dispenser pipe) with a damp cloth** and allow to dry afterwards

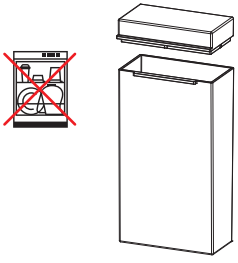
– Never use abrasive cleaning agents or materials (use e.g. dry rags or kitchen paper)

Drip tray and grate, capsule container

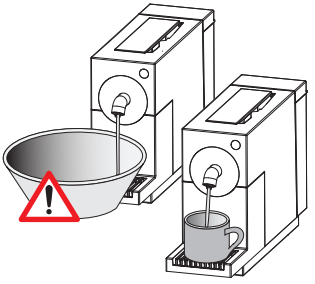


– Clean the drip tray, grate, residual water container and capsule container with tepid water and household detergent
– ***Never clean them in the dishwasher!***

Water tank



– Clean the water tank and lid with tepid water and household detergent
– ***Never clean them in the dishwasher!***



Drinking water varies according to region. The lime particles in hard drinking water are deposited as residues in the machine and can block the piping and cause damage. To prevent this, ***be sure to decalcify the machine no later than after making 300 cups of coffee or tea, if the output falls significantly, and in any case after one or two months***. More frequent decalcification is necessary in areas with very hard water. Decalcification must be done correctly to prevent damage. So it is essential to follow these instructions.

Important:

– ***Never clean the machine with vinegar.*** This causes damage and makes your coffee/tea taste bad!
– Damage caused by incorrect decalcification or failure to decalcify ***is not grateed by the guarantee***
– **Caution**: beware of ***hot water!***
– Follow the ***safety instructions*** in the decalcifier packaging

1. ***Recommendations:*** Use commercial liquid decalcifier, mixed with water according to the instructions; pour the mixture in the water tank (about 0.65 litres).
2. Make sure the capsule container **is empty.**
3. Place a **medium size cup or large bowl under the dispensing outlet** to collect the decalcification liquid and lime residues.
4. Insert the power plug (the machine is in standby (energy saving) mode and the coffee/tea dispensing key flickers slowly.
5. Activate the machine by pressing the coffee/tea dispensing key. Press the coffee/tea dispensing key again to start decalcifying. Fill the cup (or in case of a large bowl press the key again to stop dispensing after 10 to 15 seconds. **CAUTION**: the fluid ejected is very hot!
6. Empty the cup ful of decalcifying fluid (not necessary with a large bowl). Allow the fluid to take action for 3 minutes in the machine (**tip**: set an alarm clock).
7. Repeat steps 5 and 6 until the water tank is empty.
8. Rinse the water tank thoroughly, refill with fresh cold water, and replace in the machine.
9. Place a large empty bowl under the dispenser outlet.
10. Press the coffee/tea dispensing key to wash lime and decalcifying residues out of the water circuit. Output will stop automatically after about 10-15 seconds. Repeat until the water tank is empty. Decalcifying is now complete.
11. Refill and replace the water tank, then press the coffee/tea dispensing key. Do not use a capsule for the first cup.

Important:

– Use special decalcifying agents with colour indicator according to manufacturer's instructions
– The decalcifying programme must not be interrupted

Steaming out / Storage / Transport

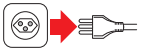
Steaming out

(flickers white slowly)

– Prior to long periods of disuse or for storage or transport at temperatures below 5 °C, it is essential to steam out the machine. This removes water from the system to prevent internal frost damage
  – Pull out the power plug
  – Empty the water tank and replace it
  – Put an empty cup under the coffee/tea/hot-water dispensing head
  – Hold down the **coffee/tea dispensing** key . Insert the power plug
  – Steaming out now commences - release the **coffee/tea dispensing** key (key flashes). After a few seconds you will hear the pump. When it stops, the key light goes out

CAUTION:

– Beware of hot steam: danger of scalding!



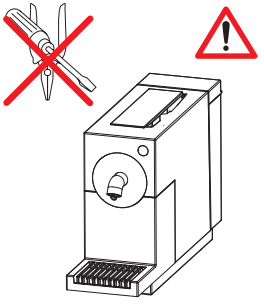
  – Pull out the power plug. Let the machine cool down before removing it
  – Keep your coffee machine in a dry, dust-free place inaccessible to children (tip: use the original packaging)

– Before using again, thoroughly flush out the machine and piping (see page 11)

Multifunctional display

– The key lights up differently according to operating mode:

Display	Possible cause	Remedy	Page
Coffee/tea dispensing key ☕ *slowly flickers*	– Machine is in standby (energy-saving) mode		7, 12 13
Coffee/tea dispensing key ☕ *always alight*	– Machine is ready for making coffee or tea	– Press dispensing key	7, 12
Coffee/tea dispensing key ☕ flickers slowly	– Steaming out in progress	– Wait until key light extinguishes, then pull out the power plug	7, 17
Coffee/tea dispensing key ☕ flickers rapidly	– Electronics or temperature error	– Pull out power plug, and plug in again after half an hour. If error is not corrected, contact service centre	
Coffee/tea dispensing key ☕ not illuminated	– Power plug not inserted	– Plug in power plug	8
	– «Soft Off» mode (= auto shut-off)	– Press coffe/tea dispensing key ☕	13



Faults

Repairs to your machine may only be carried out at the service centre. Unprofessional repairs and use of non-original replacement parts can be dangerous for the user.

In case of unprofessional repairs, no liability will be accepted for resultant damage and the guarantee is invalidated.

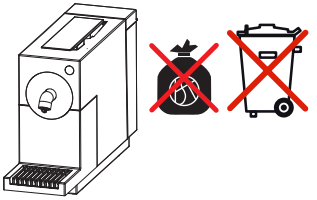
If this troubleshooting guide does not help you to solve your problem, please contact your local sales point.

Important: Pull out the power plug immediately in case of faults, defects or possible damage to the machine after a fall.

Problem	Possible cause	Remedy	Page
No coffee/tea output or insufficient output	– Water tank empty	– Fill water tank	7, 9
	– Capsule not (completely) perforated	– Use a new capsule, if it happens again contact the service centre	
	– Machine calcified	– Decalcify the machine	16
	– Defective pump	– Contact the service centre	
No coffee/tea output	– Water tank empty or wrongly inserted	– Fill and correctly insert water tank	7, 9
	– Coffe/tea dispensing key flickers rapidly	– Electronics or temperature error; pull out power plug and insert again after half an hour. If error is not corrected, contact service centre	18
	– Defective pump	– Contact the service centre	
Coffee/tea output stops in 90 seconds despite full water tank without pressing key	– Machine calcified	– Decalcify the machine	16
	– Pump Thermal cutout tripped	– Pull out power plug and insert again after half an hour. If error is not corrected, contact service centre	
Pump sounds very loud	– Water tank empty	– Fill the water tank	9
	– Water tank empty or wrongly inserted	– Fill and correctly insert water tank	7, 9
Water drips *continuously* out of the dispensing head	– Machine calcified	– Decalcify the machine	16
Occasional drops drip out of the dispensing head	– Empty capsules have remained in the boiler unit	– Occasional drops are normal, it is not a defect – Eject the capsule	
Coffee/tea tastes sour	– Machine not flushed out enough after decalcifying	– Flush out the machine again	11
	– Coffee «good until» date expired	– Use a new capsule	
No water sucked in after filling the empty water tank	– Capsule stuck in brewing unit	– Eject capsule and flush out the machine again	11
	– No capsule in brewing unit	– After 30 minutes try again without a capsule; if water is sucked in, decalcify	7, 16
		– After 30 minutes try again without a capsule; if no water is sucked in, contact your service agent	

Final disposal

– **cremesso** coffee and tea capsules can be disposed of with normal household waste



– Worn-out machines should be returned to your dealer for professional disposal free of charge
– Machines with dangerous defects must be disposed of immediately to make sure that they can no longer be used
– For environment protection reasons, never dispose of old or defective machines with household garbage (protection of the environment!)

Technical data

Rated voltage		230 Volt / 50 Hz
Rated power		1455 Watt
Energy saving mode		0.3 Watt
Basic machine dimensions		ca. 105 x 365 x 245 mm (width x depth x height)
Weight	(without water)	circa. 3.2 kg
Water tank capacity		max. 0.65 l
Materials	casing / water tank	plastic
Radio interference suppression		according to EU standards
Compliance		CE / GS / RoHS / WEEE

Design or execution changes are reserved in the interest of technical progress.

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